



Amphasys AG

Reinventing Single Cell Analysis

We are a highly innovative and internationally active high-tech company, developing solutions for single cell analysis based on our patented microchip technology. Our innovative and mobile cell analysis solutions are applied in the seed and biotechnology industry. We believe that cells hold the key to a sustainable future and our mission is to unlock the full potential of cellular applications. For further market development, we are looking for a

Agronomist / Biotechnologist for Application and Technology Customer Support

In this important and versatile function, you will take over responsibility for application and technical customer support. Your main tasks will include:

- Remote application and technology support and troubleshooting
- On-site and remote installations of instruments
- On-site and remote customer training
- Preventive maintenance and repair of customer instruments
- Coordination of application development projects for customers
- Quality control testing of Amphasys products
- Reporting and updating of support and QC activities
- Production of user documentation (tutorial videos, user guides)
- Arrangement of customer visits
- Close interaction with the sales, the technology and supply chain teams to constantly improve products, services and processes

You are a young professional with a flair for technology. You have a service-oriented personality and are at ease interacting with customers and colleagues. Your self-motivation and organized mindset help you to work efficiently and reliably on a high-quality level. You are willing to travel internationally.

We expect the following qualifications for this position:

- Master level education in agronomy, plant biology or biotechnology
- Creative, communicative, and customer-oriented personality with a natural affinity to support and train people
- Analytical mindset, pragmatic and organized way of working
- Enthusiasm for technology and its applications, an optimization-oriented mindset
- Excellent skills in English and preferably French or Spanish. German, Hindi, Chinese and other languages are of major advantage

What we offer:

- A versatile work environment in a young technology company
- An interdisciplinary and exciting working atmosphere, close to the management, with the potential for professional development
- A modern workplace at Technopark Lucerne with great infrastructure and easy accessibility

Are you interested and committed to play a crucial role for the success of Amphasys? Then we are looking forward to receiving your detailed application including CV with picture, motivation letter and relevant certificates. Please send the application dossier by e-mail to federica.assenza@amphasys.com.